

# How to successfully export to Germany



Green Seed Food Consulting  
Roy G. Edleston, Managing Director

November 13th, 2012

- I. Green Seed Group – who we are
- II. Key features and food trends in Germany
- III. How to enter the German market
- IV. German retail
- V. Overview of the Top 5 German retailers
- VI. Foodservice
- VII. Case studies
- VIII. 10 golden rules for success in Germany



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## Green Seed Group

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- Unique, international consulting network, specialising in the food & drink sector
- 10 offices in Europe and North America
- Over 25 years of experience

### Green Seed Germany



- We advise food and drink companies or marketing boards on how to develop a sustainable and profitable position in Germany, Austria or Switzerland
- By using our in-depth knowledge of the local food and drink market and our established contacts with the trade

**Dreams are the seeds of change.  
Nothing ever grows without a seed,  
and nothing ever changes without a dream.**

Debby Boone



## How the Green Seed model works

- Over the last decade, German food & drink retailers have become more and more interested in dealing directly with their suppliers. Green Seed Germany has developed its business model around this trend.
- German retailers and food service operators have appreciated our involvement and added value in the context of our common projects for over 25 years.
- We act as business facilitators, ensuring that every step of the process is managed with maximum efficiency. From a first market visit, to the launch as well as the ongoing relationship that follows.
- We offer a highly cost-effective solution of “flexible local sales and marketing management support” aimed at adding value, acting as your extended marketing and sales arm.
- You remain in control of strategic management and invoicing.

**The entire fruit is already present  
in the seed.**

Tertullian



We offer tailor-made services depending on your strategy, your current needs and your budget.



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# Germany is about SIZE!

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**Population: 82 m**

**Food industry: 5,960 companies**

**Food retail: 41,708 outlets**



## 16 federal states



## Borders on 9 countries

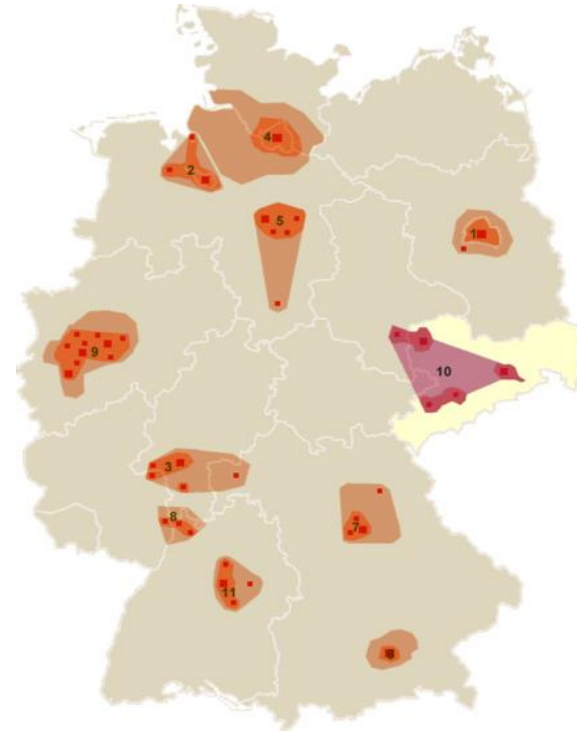


- Surface area: 357,121 sqm
- Hamburg to Munich: 775 km
- Regional differences in consumption habits

**North Rhine-Westphalia:  
Highest population => 18 m = 22 %**





**11 major conurbations**



- With approx. 82 m consumers, even niche markets can be promising
- Major cities: Berlin (3.5 m), Munich (2.6 m), Hamburg (1.8 m), Cologne (1 m)

# Socio-demographics Germany vs. Belgium



		
Population	82.3 m	10.4 m
Households	40.3 m	4.6 m
1-person households	36.9 %	32.6 %
Share of people aged 65+	20.1 %	18.3 %
Foreigners	7.3 %	10.2 %

# Germany – International assumptions & characteristics



**Punctual**



**Bratwurst & Sauerkraut**



**Beer & Lederhosen**



**Goethe**



**Neat & Tidy**



**Accurate**



**Hard-working**



**Loyal**



# Food trends



Convenience



Traditional & ethnic



Seasonality / variety



Low fat / less sugar



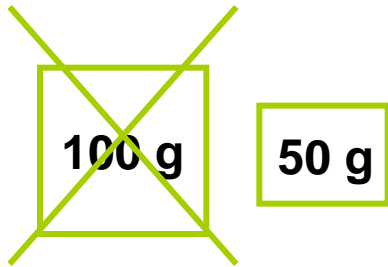
Snacking / food on the move



Functional food



# Food Trends



**Smaller packs**



**Mini sizes**



**Free from**



**Sustainability**



**Clean label / NGM**



**Green packaging**

## Main findings

- Daily life is becoming less structured; meals are fitted in whenever time allows
- “Snacking” and “out-of-home” meals are the trends of the future
- Family is still the biggest influence on children’s diets
- Despite crisis: decreasing price sensitivity, increasing importance of quality of food & drink
- Consumers value local/regional products more than organic products
- Many consumers are overwhelmed by the concepts of sustainability and social responsibility



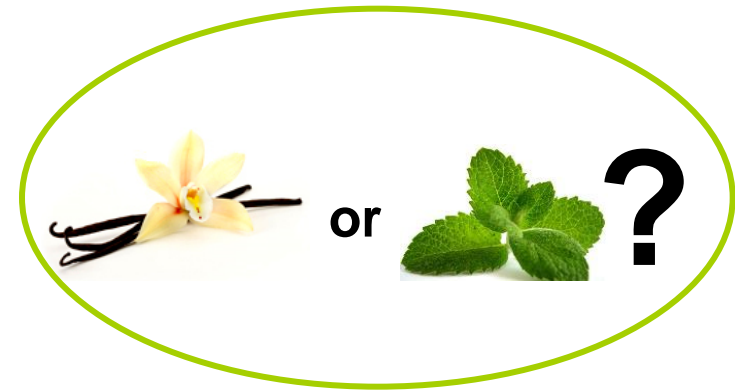
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## What you have to take into account for the German market

- Consumer research
- VAT 7% / 19%
- Packaging and waste disposal fees
- Labelling and legal aspects
- Packaging standards retail / discount
- Logistic routes and customer requirements
- Delivery to retailer depots
- Pallet standards
- Price calculation considerations



¼ Chep pallet (400 x 600 mm)



Euro pallet (800 x 1200 mm)



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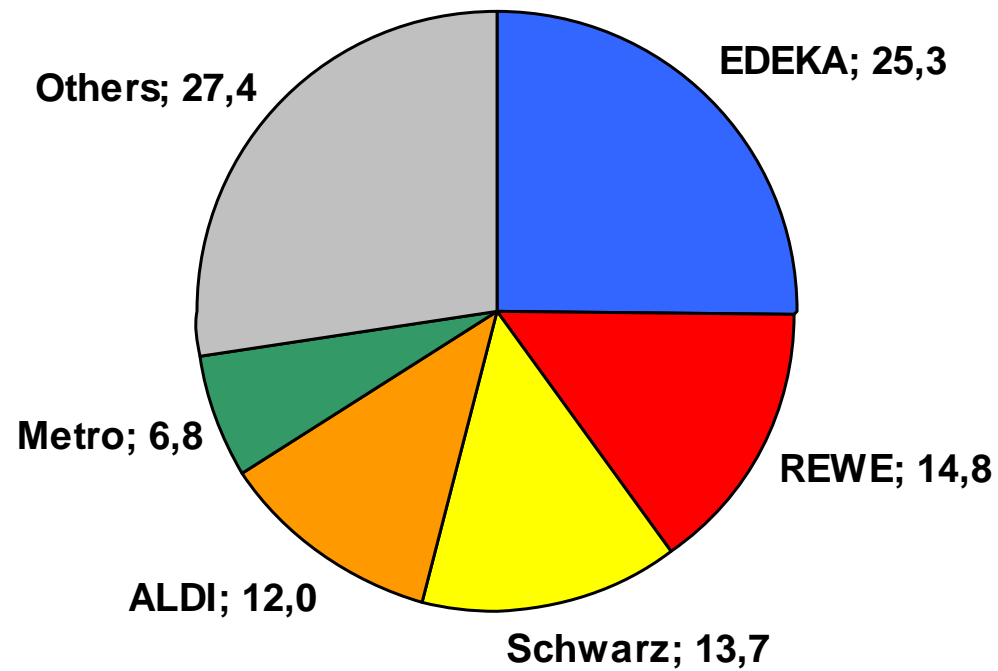


## German retail structure

- German grocery retail (incl. discounters) and drugstores increased by 1.4 % to € 158 bn in 2011 (source: Nielsen July 2012)
- Top 5 German retail players account for over 65 %
- Germany is over-shopped and has been for many years
- The number of total grocery stores (incl. drugstores and discounters) is declining
- Germany's top retailers operate a variety of formats

	Number of Outlets (Jan 2012)	Turnover (€ m) 2011
<b>Superstores</b>		
<b>total</b>	<b>6.788</b>	<b>64.695</b>
large (as of 2,500 sqm)	1.972	41.220
small (1,000-2,499 sqm)	4.816	23.475
<b>Discounters</b>	<b>16.320</b>	<b>60.525</b>
<b>Supermarkets</b>		
<b>total</b>	<b>11.330</b>	<b>20.890</b>
large (400-999 sqm)	4.897	15.915
small (100-399 sqm)	6.433	4.975
<b>Drugstores</b>	<b>7.270</b>	<b>11.890</b>
<b>TOTAL</b>	<b>41.708</b>	<b>158.000</b>

## Market shares of Top 5 food & drink retailers 2011









# Top 10 food Germany 2011

Rank	Group	Food Turnover*	Change (%)	Food Share (%)
1	Edeka	42.7	+6.8	90.5
2	Rewe	25.1	-7.0	70.7
3	Schwarz Group	23.2	+0.9	81.1
4	Aldi Group	20.3	+0.8	82.0
5	Metro	11.4	-2.2	38.0
6	Lekkerland	7.6	+1.3	95.0
7	dm	4.0	+10.1	90.0
<del>8</del>	<del>Schlecker</del>	<del>3.7</del>	<del>-7.0</del>	<del>92.0</del>
9	Rossmann	2.9	+11.8	75.5

\*Gross in € bn

Source: Trade Dimensions March 2012 / Lebensmittel Zeitung.net April 2012

# Discounters in Germany

Rank	Company		Gross turnover 2011 in € m	Number of outlets July 2012
1	Aldi-Group		24.700*	4.317
	Aldi Süd, Mülheim (S. Germany)		13.700*	1.805
	Aldi Nord, Essen (N. Germany)		11.000*	2.512
2	Lidl**		15.800*	3.287
3	Netto		11.814	4.098
4	Penny		7.582	2.363
5	Norma		2.650	1.278

\* Estimate; \*\*incl. special offer stores Mega-Cent; \*\*\*incl. Netto Beverage Stores

Source: Trade Dimensions, July 2012

## Change of destination shop

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### Pre approx. 2007

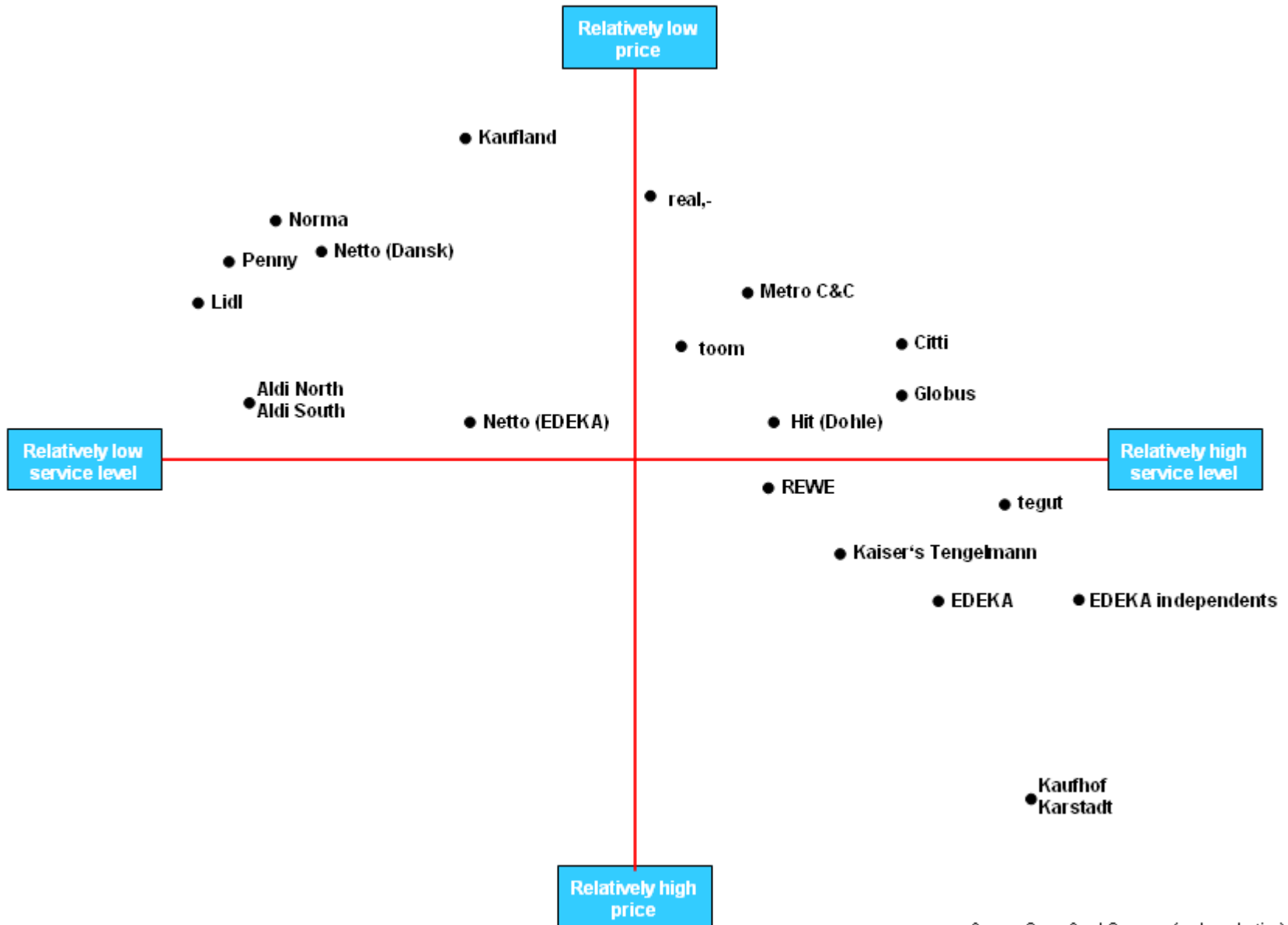
Destination Shop	➔	Supermarkets / Hypermarkets
Top-up Shop	➔	Aldi & Co.

### Post approx. 2007

Destination Shop	➔	Aldi & Co. / Drugstores
Top-up Shop	➔	Supermarkets / Hypermarkets



# Perception of mainstream retailers



## Listing fees

- **Listing fees** are extremely difficult to quantify due to the number of variables
  - e.g. product category,
  - category growth,
  - manufacturer's promotion programme,
  - consumer advertising etc.
- No fixed listing amounts.
- Depending on volume and number of stores, can be anywhere between € 10-75,000.
- Discounters require net, net, net costing with no need for the manufacturer to keep in reserve any other support money.
- Promotion investment can often offset / reduce a listing fee.



- **Sales leaflets** (German: Handzettel)
  - Most common tool
  - Published weekly
  - Often combined with price reductions
  - Financed by the amount of advertising cost WKZ (Werbekostenzuschuss or advertising allowance) which is discussed in the annual review meetings
  - Fees are subject to individual negotiations with the buyer
  - Often combined with product listings
- **Off-shelf placements** (German: Displays)
  - In (selected) stores
  - Often only during the promotion week
  - Stock on ¼ Chep pallets
- Further promotional tools are **in-store tastings** (German: Verkostungen). EDEKA's independents etc. are especially keen on this type of promotion as individual store sales benefit from this action.



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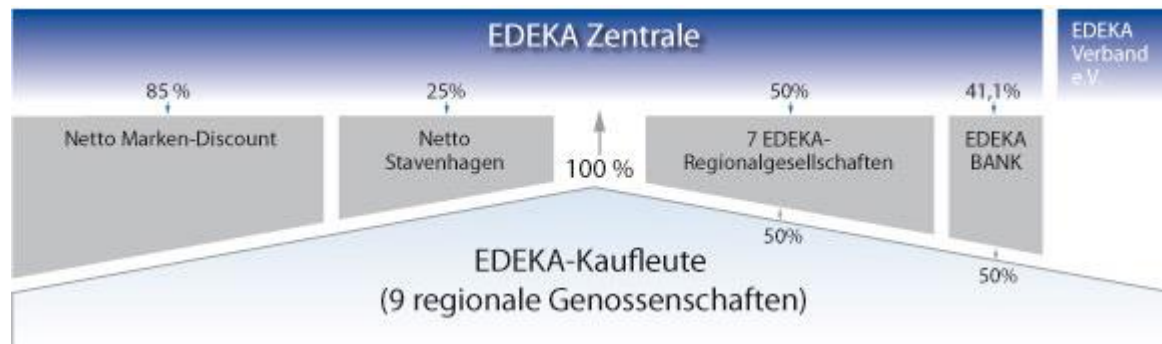
# Top retailers Germany – 1. EDEKA Group

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## Top retailers Germany – 1. EDEKA Group

- Co-operative
- Head office in Hamburg in charge of listing PLs and national mainstream brands / companies such as Mars, Ferrero, Marlboro and Coca-Cola.
- 7 individual regions
- Manufacturing facilities: meat, sausages, bread and bakery products
- A further characteristic is the high number of independents. These are individually owned stores / groups of stores (up to 25) operating under the EDEKA banner and buying primarily from EDEKA wholesale. In total 6,300 independent stores, turnover € 20 bn.
- EDEKA Group operates several formats



## Top retailers Germany – 1. EDEKA Group



### Strategy

- Reduced international presence → focus on German market
- Consolidate the leading market position in Germany
- Medium term: Increase private label share
- Simultaneously: Emphasise on quality aspect of branded products/fresh foods
- Attach importance to regional products











### Positioning

- Main shopping destination for shoppers aged 35 years + (A/B/C1/C2)
- Quality driven and trustful, loyal partner, traditional but modern
- One-stop shopping destination
- From price entry level (private label „Aldinativen“) to premium brand
- About 5 % higher RSP in non-mainstream categories vs competition



# Top retailers Germany – 1. EDEKA Group



Format	Fascia Names	Outlets	Banner
Hypermarkets / Superstores	Marktkauf, E-Center	400	 
Supermarkets	E-neukauf, E-aktiv, EDEKA, Nah & Gut etc.	6,800	   
Discounters	National format Netto and smaller regional formats	4,500	 
Cash & Carry	E-C+C Großmarkt	110	 



# Top retailers Germany – 1. EDEKA Group



## Top retailers Germany – 1. EDEKA Group



Over recent years EDEKA has run an award-winning TV and poster campaign  
**„Wir lieben Lebensmittel“ (We love food)**  
to add to the image and create awareness for the high quality and service level.  
“Lieben” (love) has recently been updated by a heart symbol to add more emotion  
and appeal also to younger target markets.



# Top retailers Germany – 1. EDEKA Group

## EDEKA Private Labels

- EDEKA
- EDEKA Länderlinie (country ranges)
- EDEKA Bio (organic)
- EDEKA Lust auf leicht (low fat)
- EDEKA Selection (premium)
- EDEKA zuhause (near food)
- EDEKA Gutfleisch (meat)
- Gut & Günstig (good and low priced)





## Top retailers Germany – 2. REWE Group

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## Top retailers Germany – 2. REWE Group

- Co-operative
- Head office in Cologne
- Strong focus on business sector “travel”
- With regard to food turnover, REWE Group is the No. 2 retailer in Germany and amongst German retailers in Europe too
- Centrally organised, offers good opportunities especially for new, innovative suppliers
- Similar to EDEKA, also a high number of independents. These are individually owned stores (up to 30) operating under the REWE banner and buying primarily from REWE wholesale. Total turnover with independent stores: € 9.5 bn (vs. EDEKA € 20 bn).



Head Office, Cologne

# Top retailers Germany – 2. REWE Group



National Full-Range Stores:

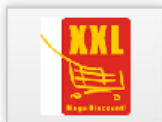
International Full-Range Stores:

Nat. & Internat. Discount Stores:

Specialist Stores & Co-operations:

Other:

Travel and Tourism:



KARSTADT

## Top retailers Germany – 2. REWE Group







### Strategy

- Strengthen market position, focus on retail brand REWE
- Boost private label sales to 30 % of t/o in 2012
- Be better than competition and focussing on consumer needs
  - ➔ consumer takes centre stage. New claim: Besser leben. (live better)
- Sort out discount business, expand organic business

### Positioning

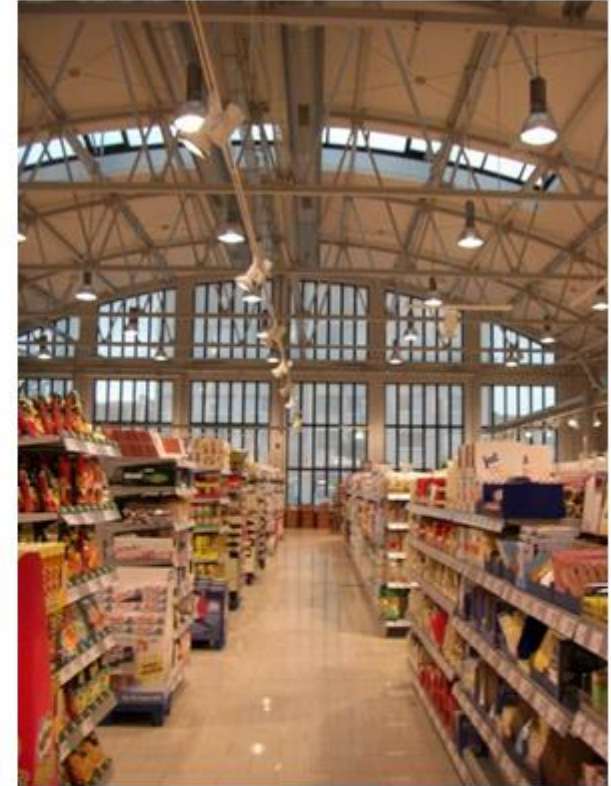
- Innovative ranges and store concepts, modern, clearly structured, service provider
- One-stop shopping destination
- From price entry level (“Ja!“) to premium brand (“REWE Feine Welt“)
- Average RSP on non-mainstream ranges

## Top retailers Germany – 2. REWE Group

Format	Fascia Names	Outlets	Banner
Supermarkets	REWE	3,300	
Discounters	Penny	2,420	
Hypermarkets / Superstores	Toom	60	
Food Halls	Karstadt	50	



# Top retailers Germany – 2. REWE Group



## Top retailers Germany – 2. REWE Group

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### REWE Concepts

#### REWE City – the small supermarket around the corner

- 500–1,000 sqm
- Approx. 8,000 SKUs
- Focus on freshness and convenience
- City locations and longer opening hours



#### REWE – full range grocer in your area

- 1,000–3,000 sqm
- Approx. 10–25,000 SKUs
- Focus on freshness and full range product portfolio



#### REWE Center – large stores

- 3,000–5,000 sqm
- Over 45,000 SKUs
- Focus on fruit & veg, service counters, product choices incl. non food
- Easy access by car



## Top retailers Germany – 2. REWE Group

### REWE Private Labels

- ja! (value)
- REWE Beste Wahl (regular)
- REWE Feine Welt (premium)
- REWE Bio (organic)
- REWE frei von (free from)
- W. Brandenburg (meat)





# Top retailers Germany – 2. REWE Group

## REWE Promotional Tools



Sales Leaflet

- Published weekly
- Distributed in store or via dailies



Laviva Magazine

- Coupon “buy one, get one free” in REWE’s monthly lifestyle magazine for women “Laviva”
- Coupons are valid for approx. 6 weeks and can be redeemed in REWE and toom stores



Coupon in Laviva

# Top retailers Germany – 3. Schwarz Group





## Top retailers Germany – 3. Schwarz Group

- Privately owned by D. Schwarz and his foundation
- Based in Neckarsulm, North of Stuttgart
- Operates two store formats:
  - “discount” hypermarkets (Kaufland/Kaufmarkt)
  - discounters (Lidl)
- Kaufland and Lidl buy independently
- Lidl
  - ALDI’s strongest competitor (with higher share of brands)
  - Positioning is focussed on everyday groceries at the best price
  - Innovative and quickly adapts to trends
  - In the process of introducing in-store bakeries
- Kaufland = No. 1 hypermarket group operating formerly only in the Southern and Eastern parts of Germany but now nationally



# Top retailers Germany – 3. Schwarz Group

Format	Fascia Names	Outlets	Banner
Hypermarkets	Kaufland, Kaufmarkt	600	
Discounters	Lidl	3,260	

## Top retailers Germany – 3. Schwarz Group

### Lidl

- Aggressive price policy
- A ratio of own labels vs. branded products (approx. 70/30)
- Strong national presence
- International presence in approx. 20 countries
- Offers good quality, i.e. everyday groceries at the best price
- Innovative discounter (quick adaptation of trends)
- Strongest competitor for Aldi



### Kaufland

- Positioned as price-focussed
- Offers a wide range of products at a fair price
- Compared to other hypermarkets such as toom (REWE Group) and Hit (Dohle Group), Kaufland could be categorised as “discount hypermarket”
- Extremely successful in its expansion

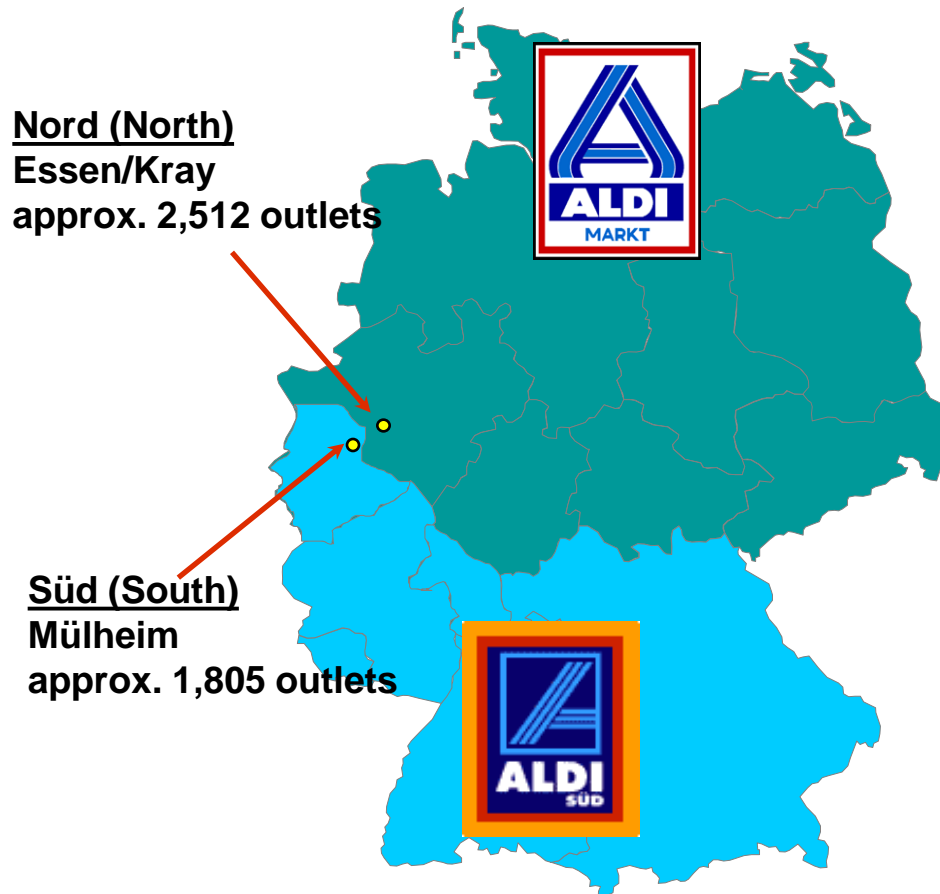




# Top retailers Germany – 3. Schwarz Group



# Top retailers Germany – 4. ALDI Group



## Top retailers Germany – 4. ALDI Group

- Established in 1960
- ALDI North and South are both private companies
- Founded by the two brothers Karl and Theo Albrecht († 2010)
- Market leader in discount
- Strong national and international presence.
- Just as Germany is split into ALDI North and ALDI South, in other countries there are either subsidiaries of ALDI North or ALDI South
- Core range of approx. 800 SKUs
- Mainly exclusive labels but more and more brands again since 2006 (added Coca Cola in October 2012)
- Perceived as trendsetter and innovation driver (e.g. chilled ready meals), focussing on consumers' confidence
- Shopping at ALDI has become “socially acceptable”
- Sophisticated work force as well as non-existing old structures enable ALDI to react quickly to new market trends
- Has in some product categories (e.g. canned vegetables) over 50 % market share





# Top retailers Germany – 4. ALDI Group



## Top retailers Germany – 4. ALDI Group

### Strategy

- Market leader in discount
- Core range of approx. 800 items
- Set standards in discount channel (e.g. customer satisfaction)
- Strong national presence
- Strong international presence but less than Lidl
- Each operating division has approx. 30 depots



### Positioning

- Offer high quality at a low price
- Mainly exclusive labels but some brands again as of 2006
- Innovative discounter  
(quick adaption of trends/often trendsetter/innovation driver)
- Focus on consumers' confidence
- Change from pure price-led retailer to "quality discount store"

➔ **ALDI is in Germany's Top 10 of "strongest corporate brands"**



# Top retailers Germany – 4. ALDI Group



ALDI South has its own coffee roasting facilities and has recently started a form of in-store bakery.



ALDI South premium private label range.

# Top retailers Germany – 5. Metro Group

**METRO** Group



## Top retailers Germany – 5. Metro Group

**METRO** Group

- Head office in Düsseldorf
- Food business downsized by selling 245 “extra” hypermarkets to REWE Group (July 2008)
- One of the most important international retailers
- Over 2,100 locations in 34 countries in Europe, Africa and Asia
- In Germany, food buying was dealt with centrally by METRO Group Buying. Since 2010 buying responsibilities are now organised separately for each fascia.
- Runs different formats
- Innovation of retail practises and technology play an important role
- Kaufhof and real rumoured to be for sale
- Also focus on improving profitability of Metro C&C and returning loss making real,-superstores to profitability

**METRO GROUP**





## Top retailers Germany – 5. Metro Group

The logo for METRO Group consists of the word "METRO" in a bold, red, uppercase sans-serif font, followed by the word "Group" in a bold, dark grey, uppercase sans-serif font.

### Strategy




- Run diverse formats
- Innovation of retail practises and technology (e.g. RFID)
- Improve profitability of real,- and Metro C&C
- Strong internationalisation, also with regard to buying
- Presence in over 30 countries (incl. India, China and Japan)

### Positioning

- No innovation driver in product ranges
- Mass-market oriented
- RSP somewhat below average

# Top retailers Germany – 5. Metro Group

**METRO** Group

Format	Fascia Names	Outlets	Banner
Hypermarkets	real	320	
Cash & Carry	Metro incl. Schaper	120	
Food Halls	Kaufhof	25	

# Top retailers Germany – 5. Metro Group

## real,- Private Labels

- TiP (value)
- real,- Quality (regular)
- real,- Selection (premium)
- real,- Bio (organic)



# Top retailers Germany – 5. Metro Group

## Metro C&C Private Labels



**Select HORECA**  
(for professional chefs)



**H-Linie**  
(solutions for hotels for a fair price)



**RIOBA**  
(premium for bars and cafés)



**Aro**  
(value)



**Fine Food**  
(top quality for a top price; regular)



# Top retailers Germany – 5. Metro Group



real,-



Metro C&C



Kaufhof

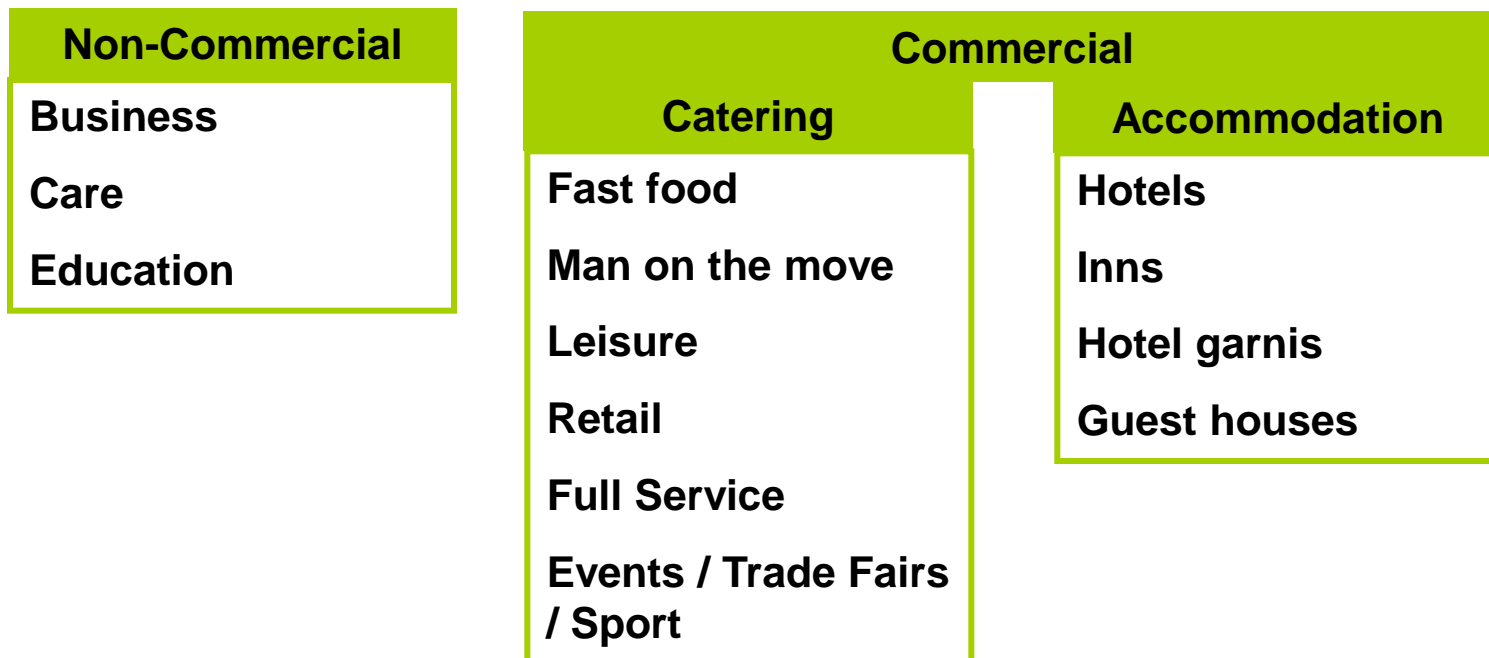
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## Foodservice – Introduction and structure

Overall, the German foodservice market is not clearly structured

- Often regional structures
- Many independent players
- Exception: fast food chains / systems

Segmentation foodservice market by leading foodservice publishing house





# Foodservice – Non-Commercial

## Non-Commercial

Business

Care

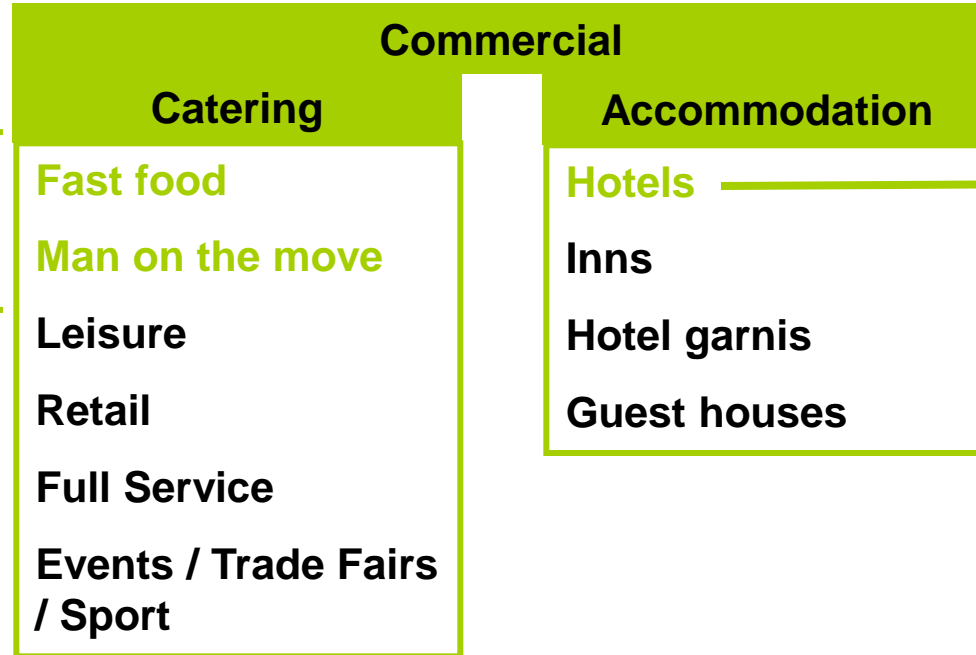
Education

Most important with € 14.8 bn





# Foodservice – Commercial



Highest turnover:  
€ 5.8 bn + € 2.6 bn

Most important  
with € 11.2 bn



# Foodservice – Market development 2011 and outlook 2012

## 2011

- Germany's largest foodservice companies – Top 100 – turned over € 11.2 bn (+5.1 %) in over 17,217 outlets
- 15% of the Top companies are global players and generated 57% of turnover

## 2012

- Positive outlook
- Expectations: higher turnover, higher profits, more guests, higher average sales slips
- Highest growth rates are forecasted for Take Away and Home Delivery
- Challenges: recruitment, labour costs, purchase prices

### 2011: Top 10

R	Vj.	Name	Umsatz Mio. €	Units 31.12.
1	1	McDonald's	3.195,0	1.415
2	2	Burger King*	790,0	696
3	3	LSG	714,0	19
4	4	Tank & Rast*	597,0	393
5	5	Nordsee	301,0	345
6	7	SSP	185,0	284
7	10	Yum!	177,6	139
8	9	Aral/Petit B.	175,1	1.076
9	8	Ikea	175,0	46
10	6	Subway*	175,0	612
Total			6.484,7	5.025

\*estimated



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## Case study Germany: Jordans

### Objectives

- GS Germany was approached by the leading UK cereals manufacturer Jordans (owned by ABF) to expand the existing limited listing for two muesli products in REWE supermarkets, Germany's No. 2 retailer.

### Action Green Seed Germany

- GS Germany analysed the current business and evaluated further business opportunities. A strategic and promotional plan to expand distribution within REWE and win several new key accounts was then developed and carried out.

### Results

- Listing within REWE was expanded to 100% (all 3,300 stores). In addition, listings were achieved in other fascia such as Karstadt, toom and Kaiser's Tengelmann. Also the launch of a third line extension.
- GS Germany continues to handle the key account management in Germany including all promotion activity.



# Case study Germany: Ryvita

## Objectives

- Following satisfaction of handling the Jordans business, GS Germany was requested by the Ryvita subsidiary (also owned by ABF) to explore the possibility of a promotional crispbread listing in Aldi.

## Action Green Seed Germany

- GS Germany selected the ideal range for the German discount business and approached Aldi Nord to introduce company and its products.

## Results

- Following a meeting and further discussion, Ryvita was invited to tender and won.
- GS Germany handled all details and formalities (packaging, photos, testing etc.) acting as Ryvita's extended marketing and sales arm for the yearly promotions in January in Aldi Nord Germany, Denmark, France and Portugal.





## Case study Switzerland : Quorn Foods

### Objectives

- Quorn Foods is the world's No. 1 manufacturer of meat-free products and was approached by Migros, the leading Swiss retailer regarding a launch into the Swiss market. GS Germany was asked to lead the response.

### Action Green Seed Germany

- GS Germany handled all preparations and launch details and listed an initial range under Migros' meat-free brand Cornatur.

### Results

- Quorn became the lead brand within the Cornatur range which developed over the years to be the No. 1 meat-free brand in Switzerland with over two-thirds market share.
- GS Germany has handled the key account management since the launch in 1995 including all NPD, promotions and PR.



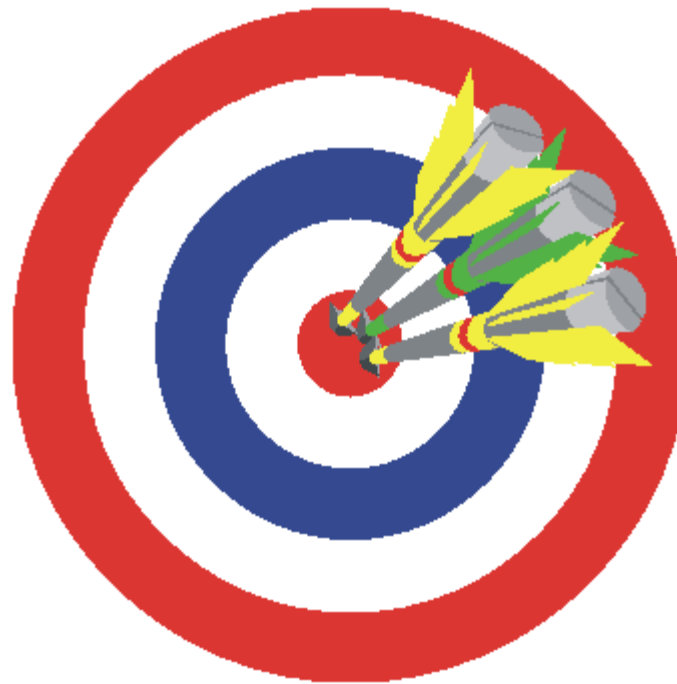
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# 10 golden rules for success on the German market

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## 1. Define Your Objectives



# 10 golden rules for success on the German market

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## 2. Do Your Homework



# 10 golden rules for success on the German market

## 3. Check Legality



REGULATION (EC) No 178/2002 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL  
of 28 January 2002

laying down the general principles and requirements of food law, establishing the European Food Safety Authority and laying down procedures in matters of food safety

THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,

Having regard to the Treaty establishing the European Community, and in particular Articles 37, 95, 133 and Article 152(4)(b) thereof,

Having regard to the proposal from the Commission <sup>(1)</sup>,

Having regard to the opinion of the Economic and Social Committee <sup>(2)</sup>,

Having regard to the opinion of the Committee of the Regions <sup>(3)</sup>,

Acting in accordance with the procedure laid down in Article 251 of the Treaty <sup>(4)</sup>,

Whereas:

- (1) The free movement of safe and wholesome food is an essential aspect of the internal market and contributes significantly to the health and well-being of citizens, and to their social and economic interests.
- (2) A high level of protection of human life and health should be assured in the pursuit of Community policies.
- (3) The free movement of food and feed within the Community can be achieved only if food and feed safety requirements do not differ significantly from Member State to Member State.
- (4) There are important differences in relation to concepts, principles and procedures between the food laws of

the Member States. When Member States adopt measures governing food, these differences may impede the free movement of food, create unequal conditions of competition, and may thereby directly affect the functioning of the internal market.

- (5) Accordingly, it is necessary to approximate these concepts, principles and procedures so as to form a common basis for measures governing food and feed taken in the Member States and at Community level. It is however necessary to provide for sufficient time for the adaptation of any conflicting provisions in existing legislation, both at national and Community level, and to provide that, pending such adaptation, the relevant legislation be applied in the light of the principles set out in the present Regulation.
- (6) Water is ingested directly or indirectly like other foods, thereby contributing to the overall exposure of a consumer to ingested substances, including chemical and microbiological contaminants. However, as the quality of water intended for human consumption is already controlled by Council Directives 80/778/EEC <sup>(5)</sup> and 98/83/EC <sup>(6)</sup>, it suffices to consider water after the point of compliance referred to in Article 6 of Directive 98/83/EC.
- (7) Within the context of food law it is appropriate to include requirements for feed, including its production and use where that feed is intended for food-producing animals. This is without prejudice to the similar requirements which have been applied so far and which will be applied in the future in feed legislation applicable to all animals, including pets.
- (8) The Community has chosen a high level of health protection as appropriate in the development of food law, which it applies in a non-discriminatory manner whether food or feed is traded on the internal market or internationally.

<sup>(1)</sup> OJ C 96 E, 27.3.2001, p. 247.

<sup>(2)</sup> OJ C 155, 29.5.2001, p. 32.

<sup>(3)</sup> Opinion delivered on 14 June 2001 (not yet published in the Official Journal).

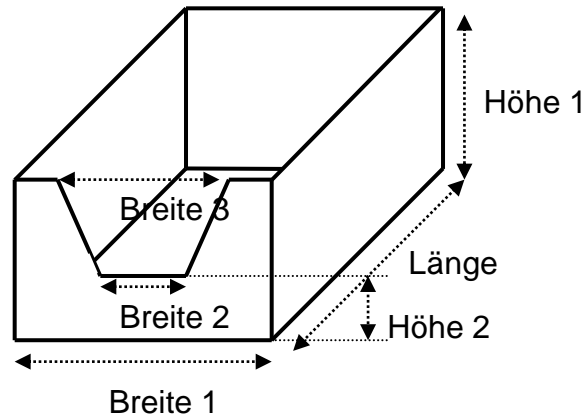
<sup>(4)</sup> Opinion of the European Parliament of 12 June 2001 (not yet published in the Official Journal), Council Common Position of 17 September 2001 (not yet published in the Official Journal) and Decision of the European Parliament of 11 December 2001 (not yet published in the Official Journal), Council Decision of 21 January 2002.

<sup>(5)</sup> OJ L 229, 30.8.1980, p. 11. Directive repealed by Directive 98/83/EC.

<sup>(6)</sup> OJ L 330, 5.12.1998, p. 32.

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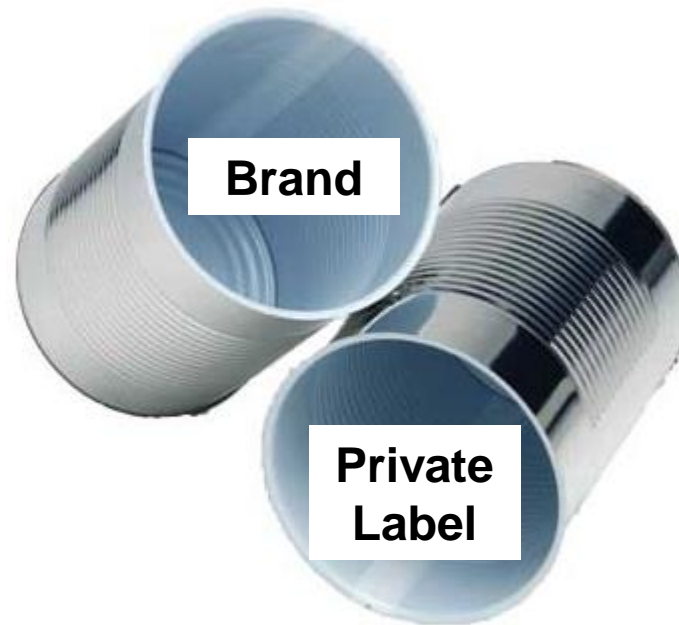
## 4. Check Packaging



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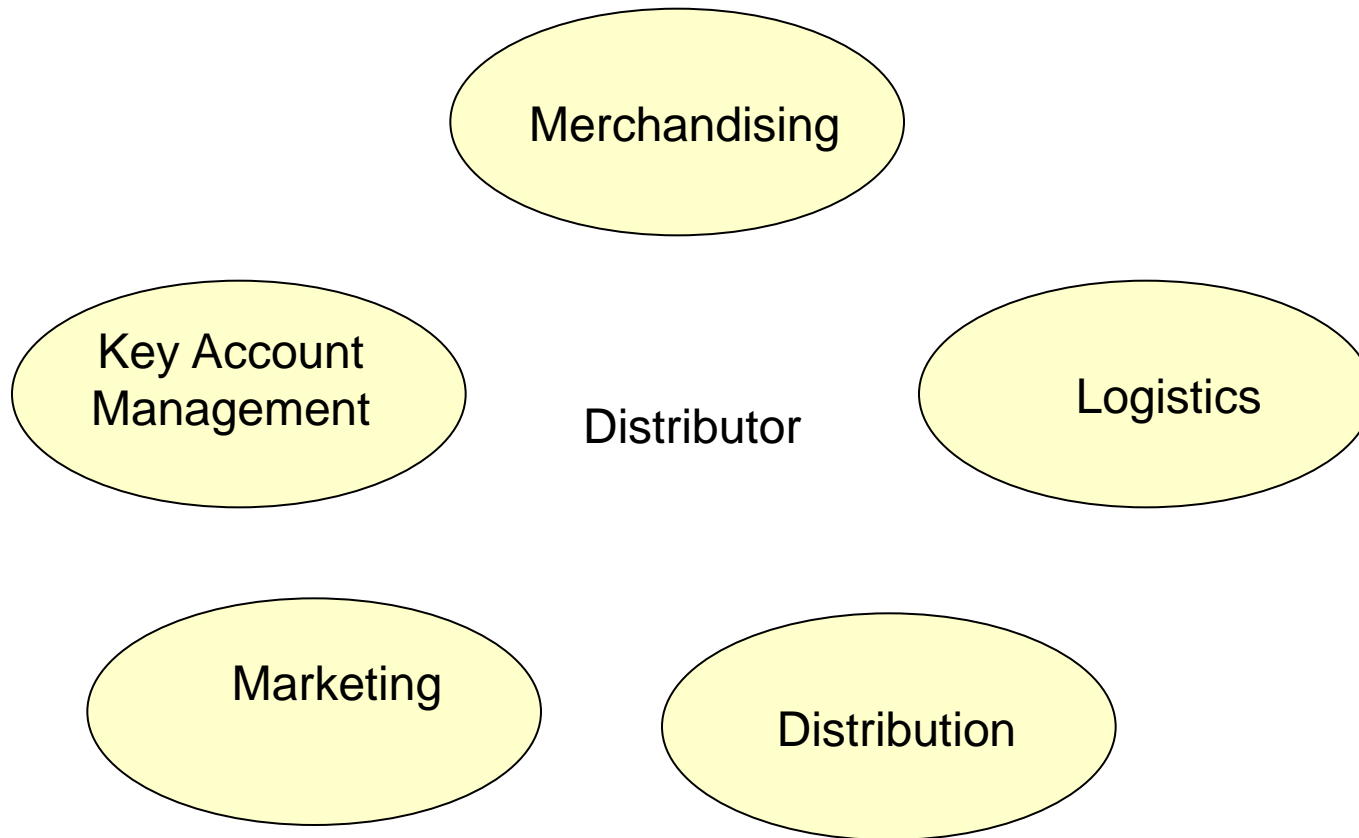
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## 5. Brand or Private Label?



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## 6. Sales via Distributor?





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## 7. Have an Annual Marketing Budget if Brand



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## 8. Develop Relationship with Distributor / Trade



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## 9. Think German!



**On time**



**Accurate**



**Loyal**

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## 10. Be Patient and Realistic



**Thank you und viel Erfolg!**



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